

# eSignatures and claims





## The claims sector needs eSigning...

eSignatures have been in use for many years, however recent updates from The Law Society have seen practice notes put into place. This will mean that the claims industry can begin to feel comfortable using eSignatures and start to enjoy the benefits that come with eSigning.

You can read the eSignature practice note here.

Here's how our customers in claims are already using eSignatures...

With eSignatures you can have these forms finished in minutes:

- Terms & conditions
- Claims notifications
- Client care letters
- Form of authority

Want to read what happens when an eSignature is used in court? <u>Click here</u>.

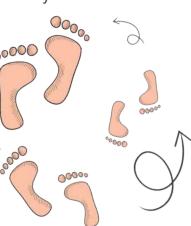
## So, how do eSignatures help?

#### Faster turnaround

eSignatures reduce turn around time massively - around 80% quicker on average! This means claims can be completed and returned the same day by a customer. Allowing you to turn your focus away from the admin side, and back to improving customer satisfaction.

#### • Retrace your steps

As eSignatures are electronic; every action can be logged. Need to check a document's been opened? 0000 It's logged. Need to check time and date it was signed? It's logged. Every action is traced, along with IP addresses & location. A full audit log of **every** action is saved and sent as a PDF with each completed document.



#### Protect your documents

Security is important for every business, But none more so than when dealing with claims forms that contain sensitive/personal information. eSignatures give you a safer process than paper documents offer. Signable take security very seriously, you can read more



### Initiating paperless processes

Manage finished and nearly-finished documents at the click of a button. You'll increase your efficiency and organise forms, all the while reducing paper consumption within your business. Reducing printing costs and keeps all your work searchable. Result!



# We're already helping these companies:



## More about us.... We are Signable

We get your documents signed faster.

Instead of posting or emailing documents for scanning, signers can now complete them in minutes for a fraction of the cost through Signable. By using a desktop, or any web-enabled device, contracts are signed quickly and securely today, not tomorrow.

signable.co.uk

0800 612 62 63



signable.co.uk

🏏 /signablehq Ø

"With Signable, we often have forms returned within an hour. Improving customer experience and saving us at least half an hour per client as we no longer need to send reminders -Signable does that for us! Now we're saving £15 a client, so over £4,000 savings this year by using Signable."

> - Helen Llewellyn, ircm, **Insurance Pro & Business Advisor**