

Terms of Use

Signable (the "Site") provides an electronic signature service (the "Service"). By accessing or using Signable you agree to follow and be bound to these Terms of Use Agreement ("Terms") and that you are at least 18 years of age and can legally enter into these Terms.

Privacy

For more information on how Signable stores and handles your information please refer to our [privacy policy](#).

Amendments to these terms

Signable reserves the right to amend these Terms at any time. You agree that you are responsible for checking these Terms prior to each use of the Site. Your continued use of the Site and Service will signal your acceptance of the revised Terms.

Content, copyright and intellectual property rights

You agree that Signable owns all media including, but not limited to; logos, graphics, text and software on the Site unless stated otherwise, but not including user-generated content including contracts and white label emails ("Content"). You agree that you will not use, reproduce or distribute any of the Site Content without Signable's express written permission. User-generated content, including but not limited to contracts and white labelled emails, are not screened prior to being delivered to end-users, but Signable reserves the right to screen and monitor user-generated content before allowed to be made available on the Site. Signable reserves the right, at their sole discretion, to remove any content that it deems breaks these Terms, is harmful or breaks any local law, regulation or governmental request.

Communication

By creating an account on the Site you grant permission to Signable to contact you using the email address supplied. By uploading and sending documents you are authorising Signable to distribute your contracts to email addresses you supply.

Bribery policy

We comply with all applicable laws, statutes and regulations relating to anti-bribery and anti-corruption. Including, but not limited to, the Bribery Act 2010 (relevant requirements); (ii) not engage in any activity, practice or conduct which would constitute an offence under sections 1, 2 or 6 of the Bribery Act 2010 if such activity, practice or conduct had been carried out in the UK; (iii) have and shall maintain in place throughout the term of this Agreement its own policies and procedures, including adequate procedures under the Bribery Act 2010, to ensure compliance with the Relevant Requirements and Section 15.11(ii) above, and will enforce them where appropriate; (iv) promptly report to Subscriber any request or demand for any undue financial or other advantages of any kind received by Signable in connection with the performance of this Agreement; (v) notifying Subscriber immediately (in writing) if a foreign public official becomes an officer or employee of Signable or acquires a direct or indirect interest in Signable; (vi) for the purpose of this Section, the meaning of adequate procedures and foreign public official and whether a person is associated with another person shall be determined in accordance with section 7(2) of the Bribery Act 2010 (and any guidance issued under section 9 of that Act), sections 6(5) and 6(6) of that Act and section 8 of that Act respectively. For the purposes of this Section, a person associated with Signable includes any subcontractor of Signable.

Free trial – fair usage policy

During the free trial period, your account will be limited to sending a maximum of 50 envelopes. This is the same amount of envelopes that are included in our first tier monthly plan. If a higher amount is needed in order to test Signable's API, please contact our Success team who will be happy to arrange this on your account.

Limitation of liability and privacy

Any statements on the site are not intended, and should not be construed, as legal advice. Signable disclaims any responsibility for ensuring that agreements electronically executed through Signable are valid or enforceable under the laws of any jurisdiction. If you wish to confirm the validity and legality of electronic signatures in your country of residence, you should seek legal advice. For a look at e-signature legality in other countries, we have guidelines available [here](#). You understand, consent, agree and authorise Signable to display certain information such as name, email & IP address to other agreement parties for authentication, and that Signable shall have no responsibility or liability over the disclosure of said information. Your use of the service is at your sole risk. The service is provided on an "as is" and "as available" basis. Signable expressly disclaims all warranties, express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose and non-infringement.

The entire risk arising out of the use of the site and services and/or the use of any content remains with you. In no event shall Signable, its partners, suppliers, directors and employees be liable for any consequential, incidental, direct, indirect or other damages whatsoever (including, without limitation damages for loss of business profits, business interruption or loss of business information) arising out of terms of use, the use of or inability to use the site or services, content provided on the site, delay in use of the site or services or the provision of or failure to provide any products or services.

The signing of electronic documents

You understand and agree that Signable only provides this Service as a location for two or more parties to execute agreements. Signable is not a party in your document agreement. Upon signing only you and the other parties are legally required to honour the agreement. You agree that Signable shall not be held liable or responsible to ensure enforceability, agreement failures or agreement breaches by any of the parties.

Support

You agree that Signable is only responsible to support queries you might have with the Site and Service, Signable has no obligation to provide support over agreements made between yourself and other parties. You agree that Signable has no responsibility and has no liability if any disputes should arise from an agreement signed through the Signable Service and has no obligation to mediate the dispute and that Signable or its employees cannot be held responsible or have liability over costs, damages or expenses arising from disputed agreements.

Your account

You agree that all information submitted to the Site is true, accurate and complete. You agree that you will maintain your information on the Site by updating any previously outdated information.

You are solely held responsible for:

- (a) the maintenance of your account information
- (b) the confidentiality of your account credentials, and
- (c) all actions that are executed via your account.

Signable reserves the right, at its sole discretion, to suspend or terminate an account:

- By request of a government agency
- Which has violated these terms
- Through any attempts to bypass the Service to gain access to non-documented features or bugs or any deemed illegal or inappropriate activity. Any such attempts shall result in prosecution to the fullest extent of the law.

Signable shall not be held responsible or liable to you or any Third Party from the result of your account restriction. A user on a monthly subscription agrees to pay the amount for the plan they are on using a permitted payment method as stated by Signable. If payment is not received by the recurring billing date the account will be downgraded to the Pay As You Go plan.

Unfortunately due to the way in that Signable is billed we are unable to process any refunds.